

Strategic Plan FY 2002-2004
Activity Purposes and Measures:

Program	Targeted Services
Activity	Refugee Resettlement Services
Activity Purpose Statement	The purpose of the Refugee Resettlement Activity is to provide assistance, cultural education and social support services to refugees resettled in the District of Columbia by the United States State Department, so they can assimilate into the American culture and become naturalized citizens.
Services that Comprise the Activity	Art Therapy Citizenship Classes & Services ESL Classes ORR Interpreter and Translation Services Case Management Services Conferences & Workshops Shuttle Transportation Services Skills Training Classes Repatriation Services
Activity Performance Measures (Measure & Target)	<p>Results: % of refugees who obtain and maintain employment for 90 days % of refugees who become citizens</p> <p>Output(s): # of refugees served</p> <p>Demand: # of refugees projected to need services</p> <p>Efficiency: \$ per refugee served \$ per refugee participating in citizenship readiness</p>

activities

Responsible Employee(s)	Ricardo Lyles